

Report to :	EXECUTIVE CABINET
Date :	8 February 2023
Reporting Officers:	Councillor Gerald P Cooney – Executive Leader Sandra Stewart – Chief Executive
Subject :	CORPORATE PERFORMANCE SCORECARD
Report Summary :	<p>The corporate scorecard attached provides evidence to demonstrate progress towards achievement of the Corporate Plan and improving the services provided to residents, businesses and key stakeholders within the locality.</p> <p>The Corporate outcomes scorecard, attached at Appendix 1, contains long term outcome measures that track progress to improve the quality of life for local residents.</p> <p>A glossary providing more information about the indicators included in the Corporate Outcomes Scorecard is attached at Appendix 2.</p>
Recommendations :	That the contents of the report, scorecard Appendix 1 , and the glossary of indicators Appendix 2 are noted.
Links to Corporate Plan:	The report is relevant to all elements of the Corporate Plan as the scorecards provide data to help track progress towards achieving its aims and objectives.
Policy Implications :	The corporate scorecards provide the evidence for demonstrating the progress being made towards achievement of the Corporate Plan and improving the services provided to residents, businesses and key stakeholders within the locality. The thematic scorecards – which support the corporate scorecards - will enable services to monitor their own performance and their contribution to delivery of the Corporate Plan.
Financial Implications : (Authorised by the statutory Section 151 Officer & Chief Finance Officer)	<p>Whilst there are no direct financial implications arising from the recommendations in this report, the scorecard should assist Members in making decisions regarding the prioritisation of the Council's limited resources.</p> <p>The CIPFA Financial Management Code sets an expectation that to remain financially sustainable an authority must have timely information on both its financial and operational performance. Performance information should aid Members understanding as to whether spending decisions are achieving objectives, and enable informed decisions regarding the prioritisation of scarce resources in the face of significant financial challenges.</p>
Legal Implications : (Authorised by the Borough Solicitor)	Although there are no direct legal implications, the scorecard is one of the council's fiscal management tools to ensure prudent financial management especially in the current challenging economic climate.
Risk Management :	Effective use of data, including performance management through scorecards, helps to identify areas where improvement

activity is required thus avoiding the risk of service failure. Alongside this services have management information that is used to assess risk and drive improvement.

Access to Information :

The background papers relating to this report can be inspected by contacting Alec Milner, Policy Officer



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1. CORPORATE OUTCOMES SCORECARD

1.1 The Corporate Plan outcomes scorecard, **Appendix 1**, follows the structure of the Corporate Plan, and contains indicators focused on long term outcomes across the plan's priorities. There are a number of proxy indicators for issues related to the pandemic which will take significantly longer to be reflected in the regular long term measures.

Very Best Start

1.1.1 The number of 2 year olds in funded early education, measured as a percentage of our Department for Education-set target, was 90% in the Autumn term, up from 84% in the Autumn term of the previous year.

1.1.2 The proportion of pregnant women smoking at the time of delivery was 11.6% in Q2 of 2022/23, up slightly from 10.5% in the same quarter of the previous year.

Aspirations and Hope

1.1.3 The proportion of Key Stage 4 students going into or remaining in education was 86.1% in 2021, up from 84.2% the previous year.

1.1.4 The Office for National Statistics produces statistical measures of personal wellbeing, the 2021/22 release of which gives a mean rating for how worthwhile Tameside residents find their lives of 7.85, up from 7.79 for the previous year and higher than the national average of 7.78.

Resilient Families and Supportive Networks

1.1.5 The rate of first-time entrants into the Youth Justice system per 100,000 people aged 10 to 17 was 91.9 in Q3 2022/23, a significant increase from 64.3 per 100,000 in quarter 2.

1.1.6 The percentage of Children's Services audits which received a rating of 'Good' or 'Outstanding' in the year to December 2022 was 37%; up slightly from 35% in the same period in the previous year.

Work, Skills, and Enterprise

1.1.7 The median annual income of full-time workers in Tameside was £29,129 in 2022, an increase of 5.1% from the previous year. The national average full-time annual income was £33,208, 14% higher than the average income in Tameside. 52.8% of employed Tameside residents were employed in skilled employment (SOC 1, 2, 3, and 5) in 2021/22, up from 37.0% the previous year but less than the national average of 60.4%.

1.1.8 13.32% of businesses in Tameside in 2021 were new enterprises born that year, slightly more than the national average value of 12.51%.

1.1.9 The apprenticeship starts and achievements data for 2021/22 produced by the Department for Education have been updated; per 10,000 residents aged 16 to 64, 127.6 apprenticeships were started and 47.5 were completed with achievement in 2021/22, higher than the national rates of 99.1 starts and 39.0 achievements per 10,000 working-age adults.

Infrastructure and Environment

1.1.10 House building in Tameside in 2021/2022 was accelerated from the previous year, with 18.2 net additional homes and 4.63 new affordable homes built per 10,000 residents, up from 16.2 and 2.51 per 10,000 respectively in 2020/2021. The rate of house building in Tameside was a lot lower than the national average of 41.2 net new homes and 10.47 new affordable homes per 10,000 residents.

1.1.11 Network infrastructure for Tameside homes continues to improve, with the proportion of homes with gigabit-capable infrastructure reaching 80.8% in Q3 2022/2023, up from

76.3% in Q3 of the previous year. The proportion of homes with superfast-capable (30 Mbps) infrastructure is stable at 99.5%, meaning that effectively all Tameside households have the infrastructure required to access the internet with superfast speeds if desired.

Nurturing Communities

- 1.1.12 ONS wellbeing estimates show a slight increase in the average life satisfaction of Tameside residents, with the average rating of 7.62 in 2021/2022 slightly exceeding the average of 7.43 the year prior. Life satisfaction in Tameside is higher than on average across the country, where the average rating was 7.55.
- 1.1.13 The rate of public protection incidents for domestic violence per 1,000 residents was 24.8 in Q2 of 2022/2023, down slightly from 25.0 per 1,000 in Q2 of the previous year. The number of domestic abuse incidents reported to children's services, however, has increased: 364 incidents were reported in December 2022 compared to 296 in December of 2021.

Longer and Healthier Lives

- 1.1.14 The mean happiness ratings, reported in the ONS wellbeing estimates, was 7.48 in 2021/2022, up from 7.13 the previous year and fractionally above the national average of 7.45.
- 1.1.15 The proportion of adults aged 18 years or older who smoke in Tameside has increased from 18.3% in 2020 to 19.2% in 2021, significantly higher than the national average of 13.0%.

Independence and Dignity in Older Age

- 1.1.16 The number of completed contacts made to adult social care in November 2022 was 768, 7.1% fewer than the same month in 2021. The number of open provisions, 4,557, was also 3.7% fewer than the number of provisions open in December 2021.
- 1.1.17 Of residents who use ASC services, 57.7% report finding it easy to find information about services when surveyed for 2021/2022. This is a decrease from the previous round of this survey, in 2019/2020, in which 70.6% found it easy to find information.

2 RECOMMENDATIONS

- 2.1 As set out at the front of the report.